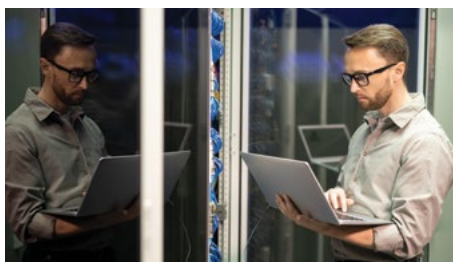


Enterprise Internet

A dependable, high-speed internet connection for businesses of all sizes.

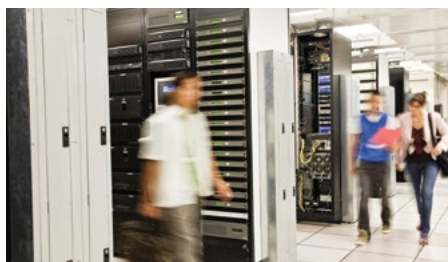


Delivered over VicTrack's reliable, resilient and secure network, our Enterprise Internet service offers fast and direct connectivity to ensure uninterrupted productivity and seamless online operations. Experience the power of a network built for business.



Platform protection

VicTrack's resilient network and connectivity to diverse ISPs provides robust protection to deliver business continuity. With high speed and low latency, our Enterprise Internet is ideal for companies that need a stable, high-performance internet service to enable real time online collaboration.



Uncontended experience

Enjoy dedicated bandwidth you don't have to share with others. VicTrack's uncontended Enterprise Internet allows for seamless video conferencing, rapid file transfer and uninterrupted access to cloud applications.



Support and service agreements

VicTrack's Melbourne-based Network Management Centre is available 24/7/365, providing a premium level of support to minimise impacts on your business.

VicTrack's Enterprise Internet service leverages our extensive fibre network that stretches across Victoria. Our platform uses protected gateways to connect with upstream ISPs that are logically, geographically and commercially diverse to ensure that your critical applications receive uninterrupted service, giving you peace of mind.

VicTrack's Enterprise Internet service provides customers with a low-latency internet connection, offering speeds from 20Mbps to 10Gbps. With dedicated bandwidth, robust security measures and 24/7/365 support, businesses can enjoy seamless connectivity for cloud applications, video conferencing and data transfers. VicTrack simplifies the management of internet networks by incorporating remote monitoring and alarm systems, allowing for quick notification and resolution of service issues.

With VicTrack's Enterprise Internet, you can rely on a stable internet connection ensuring uninterrupted productivity.

Key features	Description
Platform protection	VicTrack's resilient MPLS platform provides protection as standard and can also provide high availability services.
Built in internet gateway diversity	VicTrack has dual sources of internet supply, with internet gateway diversity provided as standard.
Flexibility	A broad range of service speeds are available to cater for current and future customer needs.
Reliability	VicTrack's Enterprise Internet service is delivered over our own secure and reliable carrier grade infrastructure.
High performance	Unfiltered, direct connection to the internet with no caching.
Unlimited usage	Unlimited internet, removing the need to track usage.
Contention	VicTrack's network provides an uncontended experience, removing any delays caused by congestion.
Coverage	VicTrack's Enterprise Internet service leverages our extensive Victoria-wide metropolitan and regional access network and is augmented by third-party access providers. VicTrack's network across Victoria is one of the largest in the state and spans the majority of the rail corridors.
Choice of interface	Services are delivered over VicTrack's MPLS network, offering various interface options.
Support and service agreements	Our Enterprise Internet service is supported by an experienced team of technical experts within our 24/7/365 Melbourne-based Network Management Centre as well as leading service level agreements.

For more information

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Service attribute	Feature description
Features	
Standard bandwidth options	Mbps: 20, 50,100, 250, 500 Gbps: 1, 2, 5, 10
Contention policy	VicTrack Enterprise Internet offers an uncontended experience ensuring that traffic is delivered without delays associated with network congestion.
IP parameters	
Routing protocols	BGP, or static routing
IP addressing	IPv4
Reliability	
Internet supply	Dual upstream ISPs used for diversity.
Data network	Delivered over MPLS network with core and aggregation diversity i.e. 'core protection'. Access may be diverse and be suitable for high availability.
Access network	
Network	By default, delivered over the VicTrack MPLS network. Also available over third-party access networks.
Physical interface	Delivered on a dedicated network port.

Supported interface option types

Interface speed	Supported interfaces	Range/distance (maximum)
10/100/1000Mbps	10/100/1000BaseT	100 m
1Gbps	1000BASE-LX	10 km
	1000BASE-T	100 m
	1000BASE-T PoE+	100 m
10Gbps	10GE-LR	10 km
	10GE-SR	70 m*
1Gbps	1000Base-EX	40 km
10Gbps	10G-ER	40 km

*Option available for DC only

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