

Craigieburn Station car park upgrade

Summary of community feedback
March 2019



VicTrack





"Modern design with good access, paved walking paths, sealed surfaces in the parking areas, clearly marked parking bays, provision for coffee shop."

Community survey comment

The Victorian Government is delivering more than 700 new commuter car parking spaces for Craigieburn Station, boosting capacity to a total of 1,100 spaces.

The new car park will be built along the eastern edge of the Hume Highway, directly east of the station and will be linked to the station via a new footpath.

In October 2018, we asked the Craigieburn community to have their say and help inform the design of the new car park.

An online survey was available on the VicTrack website from 26 September to 30 October 2018.

Who we heard from

This report summarises the feedback we received from more than 200 survey participants.

We heard from local residents, commuters, business owners and employees.

What we heard

Increasing the number of car parking spaces for Craigieburn Station is the top priority among survey participants, with over 80 per cent indicating this is the most important part of the project.

Safe pedestrian access and security also featured as important.

Many participants also requested safe and weather protected pedestrian access from the car park to the station, including CCTV and lighting.

The location and distance of the new car park to the station was raised as an issue by some survey participants, with some suggesting the development of a multi-level car park within the station precinct.

The size of the individual car parking bays was also raised, with requests to ensure adequate space between cars to load luggage. Some survey participants also requested multiple entry / exit points and 'park and ride' facilities to be included.

Next steps

Planning for the new car park is well underway, with design and the approvals process to take place through 2019 and construction to follow. Project updates are available at www.victrack.com.au.

Participants travel an average of 12 km to the station

87% say increasing parking is most important

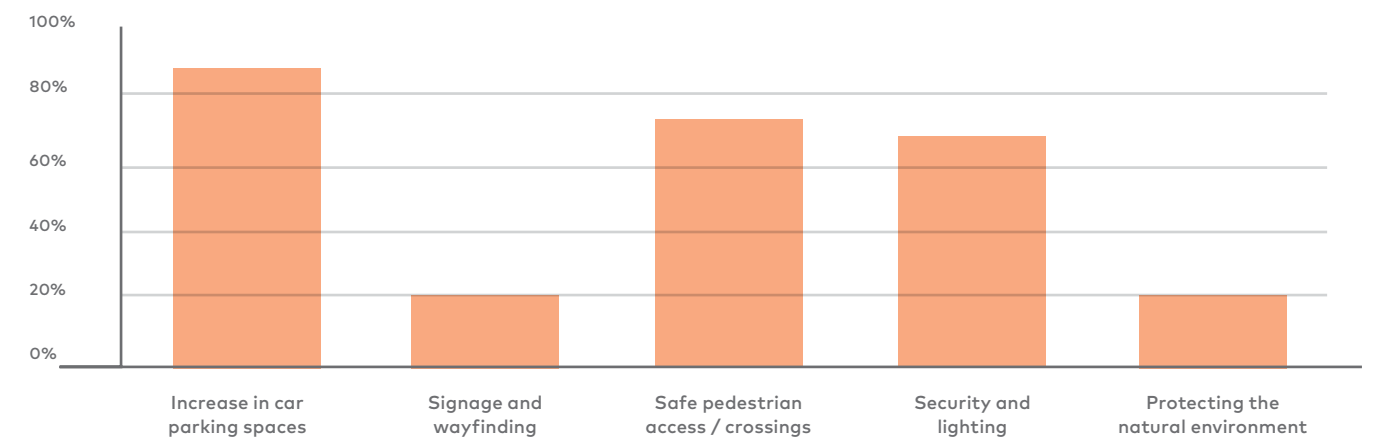
More than 54% currently park in neighbouring streets

211 participants have taken part in the survey

More than 60% say security and lighting is important

72% want safe pedestrian access to the station

What is most important to the community



In particular, people said:

1. When considering the Craigieburn Station car park upgrade what is most important to you?

Increasing the number of car parking spaces for Craigieburn Station is a clear priority with over 87 per cent of survey participants (183) indicating that this is the most important part of the project.

Safe pedestrian access also featured as highly important with 72 per cent of participants (150) indicating that this is most important to them.

More than 60 per cent of participants (139) say that security and lighting is also important.

2. What would you like to see in the design for the Craigieburn Station car park upgrade?

From 180 responses to this question, 39 per cent of responses (70) indicated that proximity of the car park to the station is important, with many commenting the distance from the station to the new car park is too far.

About 22 per cent of participants (40) requested that a multi-level car park be built closer to the station.

Responses to this question included requests for direct, safe and weather protected pedestrian access (80) and easy access for people using mobility aids.

A signalised crossing or pedestrian overpass to cross the highway was also requested. Some participants (35) want to see enhanced security features in the design including lighting, CCTV and Protective Services Officers to monitor the car park as a preventative measure.

Participants (30) also raised ease of parking, with requests to ensure there is adequate space between cars to load luggage and prams, and some requested multiple exit points and 'park and ride' facilities be included in the design.

Other suggestions included:

- a modern design with good access
- paved footpaths
- sealed surfaces in the parking areas
- clearly marked parking bays
- zebra crossings for pedestrians, easy access across the rail corridor
- consideration for the environment and landscaping
- real-time timetable boards / displays in the car park
- potential space for a coffee shop
- provision for further development in the future.

3. What would you like us to avoid as part of the Craigieburn Station car park upgrade?

Of the 159 responses to this question, just over 30 per cent of participants (49) say that we should avoid building the car park too far away from the station.

Participants (36) also highlighted the importance of avoiding increased traffic congestion on the Highway due to drivers entering and exiting the car park and we have been asked to avoid building pedestrian access to the station that is unsafe and without weather protection.

We have also been asked to avoid:

- insufficient parking in the final design
- lack of security
- negative environmental impacts
- delays in construction.



"There has to be a set of lights or some sort of pedestrian crossing on Potter Street, so people can safely cross that road to get to the train station."

Community survey comment

What we're doing

In the concept design for the new car park we are maximising the number of car parking spaces at the north east end of the site, closest to the station.

We will modify the layout to protect the habitat of the Golden Sun moth, and retain significant native vegetation where possible.

A pedestrian path will be built under the Hume Highway, along Potter Street. The path will be protected by a safety barrier to ensure the safety of pedestrians travelling between the car park and the station.

A pedestrian crossing will be built across Potter Street and will be signalised. We will also upgrade the pedestrian crossing over the railway tracks.

We will increase accessible parking at the existing station car park, so that people using mobility aids can easily get to the station building.

The site that has been identified for the new car park allows for the delivery of 700 new car parking spaces with minimal disruption to existing available parking.

Feedback relating to location of the new car park site and development of the existing car park has been referred to the relevant government agency.

"Easy access (multiple access points) to entry. Spaces not too small / tight. No wasted space in design. Good lighting in car park and in walk way to car park."

Community survey comment



Artist impression - Craigieburn car park concept